Christopher John Swanson 651-235-0873

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**OBJECTIVE**

A highly skilled and motivated motion graphics artist with a strong foundation in animation principles, graphic design, and video editing. Seeking a dynamic role where I can leverage my expertise in After Effects, Photoshop, Audition, and Premiere Pro to create visually stunning and engaging multimedia content.

**EDUCATION**

* **Bachelor of Computer Science,** Minnesota State University Moorhead, *2008-2011*
* **Associate of Applied Science,** Anoka Technical College, *2006 – 2008*

**RELATED SKILLS**

**Adobe Products:** I possess advanced proficiency in Adobe Animate for dynamic and engaging animations, After Effects for creating visually stunning motion graphics, Photoshop for precise and creative image editing, Audition for audio enhancement and editing, and Premiere Pro for seamless video editing and production

**Animation Principles:** I excel in animation principles, demonstrating a deep understanding of keyframe animation. My expertise lies in bringing visuals to life through careful consideration of timing, pacing, and fluid motion.

**Core Computer Knowledge:** I possess a solid foundation in IT and programming, with proficiency in various computer languages and technologies. My skills include but are not limited to programming languages such as Java Additionally, I have hands-on experience with software development tools and frameworks, showcasing my ability to develop and implement efficient solutions to complex problems in the IT domain.

**Graphic Design**: I bring a high level of expertise in graphic design using Adobe Photoshop, where I adeptly leverage my skills in composition, color theory, and typography. My proficiency extends to creating visually appealing and cohesive designs, manipulating images with precision, and producing engaging visual content. With a keen eye for detail, I consistently deliver polished graphics that meet and exceed client expectations.

**Video Editing**: I possess advanced video editing skills in Adobe Premiere Pro, showcasing a deep understanding of the software's features and capabilities. With a keen eye for storytelling and timing, I excel in crafting compelling narratives through seamless editing, transitions, and effects. My proficiency includes working with various video formats, implementing color grading, and ensuring a polished final product that meets the highest standards of quality and creativity.

**CERTIFICATIONS**

* **Microsoft MCSA,** Microsoft, *September 2018*

**WORK HISTORY**

**MEA Energy (Contract)**

*Product Support Specialist* *March 2023 – Present*

* Created dozens of professional training videos using Premiere Pro and Envato Elements which were highly recognized within the company.
* Used Photoshop to create and modify custom art work for use in videos.
* Modified templates with After Effects to create professional introduction templates.
* Managed the company use technology including Java and PowerShell.

**Sovos (Contract)**

*Software Support Analyst* *November 2022 – February 2023*

* Provided software and technical support to companies and clients.
* Worked in Salesforce to manage cases and create tickets.
* Supported customers during the busy and stressful tax season with over 2,000 calls a day.

**Business Owner**

*Social Media Entrepreneur* *November 2019 – November 2022*

* Performed animation, editing, and design on videos for social media platforms.
* Primarily used the Adobe Suite for my work including Photoshop, Animate, Audition, and Premiere Pro.
* Used art and animation to tell compelling stories to a worldwide audience.
* Managed business-related tasks including creation of the LLC and financial affairs.

**EO Johnson**

*Systems Administrator* *March 2018 – November 2019*

* Managed and workstation and servers via Kaseya and Datto Remote Management Systems.
* Used Autotask on a day to day basis to handle tickets and manage information.
* Referenced and updated Confluence to organize client information
* Troubleshooted a network of over 10,000 workstations, servers, hosts, and devices.
* Updated and managed Office 365 accounts.
* Troubleshooted Fortigate firewalls and updated network policies, VPN, wireless, and application control.
* Provided support for common user email, network, authentication, and printer issues.
* Configured DHCP, DNS, Active Directory, and Exchange systems.

**E-Technical**

*NOC Engineer* *November 2017 – March 2018*

* Performed overnight support for network, server, and desktop issues.
* Configured and deployed a large volume of Watchguard firewalls to 911 ECN network.
* Employed ConnectWise, Automate, and ITGlue, and ScreenConnect for work management.

**JDL Technologies**

*Systems Engineer* *August 2015 - September 2017*

* Worked with clients running Citrix vSphere, XenApp, XenDesktop, and Workstation Player.
* Configured VMWare with Windows Server 2008 and 2012.
* Managed and deployed telephony 3CX and Avaya phone system.
* Built, installed, configured, and administered corporate and company SharePoint environments.
* Provided 1st level support for critical system outages related to SharePoint, network, SQL, and Windows Server issues.
* Participated in company network upgrade including VLAN, wireless, firewall, and Cisco solutions.
* Managed Veeam and BackupExec tape solutions with disk and tape replication systems.
* Provided end level desktop and helpdesk support for corporate environment.
* Implemented SQL based BrightGauge and ConnectSmart solutions for company reporting.
* Tracked time, tickets, and clients within ConnectWise environment.
* Managed and developed and LabTech monitoring systems.
* Managed, installed, licensed, and configured VMWare virtual operating systems and environments.

**Volt-VMC / Microsoft**

*SharePoint Engineer* *September 2014 – August 2015*

* Diagnosed, analyzed, and repaired highly technical issues for SharePoint 2010 and SharePoint 2013.
* Integrated knowledge of related technologies including SQL Server 2008, SQL Server 2012, Windows Server 2008, Windows Server 2012, IIS, and PowerShell.
* Employed diagnostics tools including ULS Viewer, Fiddler, WireShark, NetMon, SETH, ROIScan, OPUtil, and Process Monitor.
* Setup and maintained a complete SharePoint lab environment including Active Directory.
* Provided critical system outage support for fortune 500 company administrators.